

Llandudno Business Forum Meeting
11th June 2026 – The Magic Bar

Attendees

Tristan Owen (TO)	Tristan@tomowenandson.com	Tom Owen and Son
Heather Thomas (HT)	Heather.thomas@conwy.gov.uk	Conwy County Borough Council
Amanda Ballance (AB)	amanda.ballance@conwy.gov.uk	Conwy County Borough Council
Clare Sharples (CS)	Clare.sharples1@conwy.gov.uk	Conwy County Borough Council
Sgt Paul Cassidy (PC)	Paul.cassidy@northwalespolice.uk	North Wales Police
Harry Ormerod (HO)	harry@mostynestates.co.uk	Mostyn Estates Ltd
Jodi Cook (JC)	Jodi@inscribeprint.co.uk	Inscribe Print
Gaenor Loftus (GL)	Stay@no9.wales.uk	No 9 Holiday Apartments
Tim Winstanley (TW)	Info@pendragondrinks.co.uk	Pendragon drinks
David Greenfield (DG)	Contact@threadabead.com	Threadabead
Lynsey James-Greenfield (LJG)	Contact@threadabead.com	Threadabead
Karen Aerts (KA)	Baycounselling@gmail.com	Bay Counselling
Kelly Owen (KO)	Kelly@tomowenandson.com	Tom Owen and Son
Elyse Waddy (EW)	Sales@empirehotel.co.uk	Empire Hotel
Andy Boyd (AB)	Andy@andyboyd.co.uk	West End Health
Clare Williams (CW)	info@htcevents.co.uk	The Magic Bar / Llandudno Community Events CIC
Michael Brackney (MB)	Gm@stgeorgeswales.co.uk	St George Hotel
Bobby & Bob Gaze (BG)	Info@algsecurity.co.uk	ALG Security
Matthew Evans (ME)	Matthewevans170@gmail.com	Llandudno Tidy Team
Angela Williams (AW)	Shop@gomines.co.uk	Great Orme Mines
Dan Worsley	Danworsley@hotmail.com	X Factory Outlet

Agenda

- Anti-Social Behaviour Update – Sgt Paul Cassidy – NWP
- Purple Flag
- Visitor Levy
- Pride in Place Programme
- Roundtable Updates

Welcome

Tristan welcomed and thanked everyone for attending the Business Forum and thanked The Magic Bar for kindly hosting the meeting

If anyone would like to offer to host a future Business Forum, please email business@conwy.gov.uk

Anti-Social Behaviour (ASB) Update – Sgt Paul Cassidy - NWP

Hoping that people are now seeing a difference in issues with ASB with Youths following the increased patrols etc following introduction of Operation Khillari. NWP have seen a drop in numbers being reported. Some of this is also linked in part to a pending court hearing

DG commented that they had continued to have an issue with one Street Drinker at the back of the old Littlewoods building/Brooke Street prior to this week

PC advised that 12 Acceptable behaviour contracts had been issued to Street Drinkers which if they fail to adhere to NWP will escalate the action, they take against them

Businesses were advised to continue to report ASB issues either via 101 / web chat [Report antisocial behaviour | North Wales Police](#) or 999 when appropriate.

NWP have been working with problem buildings/areas.

A second meeting has been held with Sainsbury's and CCTV coverage within the premises is being improved

Parc Llandudno as advised previously Security covering the park have changed their shift patterns to end at 9p.m

Purple Flag Accreditation – Clare Sharples

- Self-assessment by consultants had now taken place on 5th June which will be submitted with the application (deadline 19th June). This had covered from 6p.m - 5a.m and included a variety of venues
- Craig Y Don was visited early evening, and it was good to see that there is a good vibe in this area
- Official Assessment by ATCM assessors will be the 17th of July. More comms will be sent as soon as more information received and how people can help. Assessors will be out 5p.m - 5a.m
- Outcome of Assessment should be received October 2026

Visitor Levy – HT

Visitor Levy Consultation now open and will close 17/07/2026 the consultation questionnaire is open to anyone to complete i.e. residents, businesses, stakeholders and visitors.

Further details on the Visitor Levy can be found via the link below together with a link to the questionnaire and webinar/drop in events (these were also sent out 11/6/2026)

[Visitor Levy](#)

Queries raised with responses:

Q. Difficulty making decision regarding the Levy when decisions regarding what the monies from the levy would be used for

A. If the Levy is introduced a Board would be established to support decisions regarding what the funds would be used for in line with the Welsh Government specific stipulations regarding this

Q. where will the feedback go to regarding the consultation

A. CCBC have engaged independent consultants (Funded through UKSPF funding) who will compile the information and feedback to CCBC. Businesses encouraged to speak to MPs/Councillors regarding their thoughts

Number of businesses will be contacted for a one to one with the Consultants for their feedback

Pride in Place Programme

The following information had been sent out by email on 2nd June 2026

The Chair and Vice Chair have been appointed:

Chair: Jim Jones – Go North Wales

Vice Chair: Jayne Black – Ty Hapus Centre Manager

[Leadership Appointed for Llandudno's Pride in Place Programme Neighbourhood Board - Conwy County Borough Council](#)

The Chairs will now lead on the recruitment of the Neighbourhood Board – any interest in the Board or enquiries can be directed to the webpage link below and emailed at llandudnopip.programme@conwy.gov.uk this information is shared with the Chairs on a regular basis.

The webpage includes a map of the Llandudno Neighbourhood area

<https://www.conwy.gov.uk/prideinplaceprogramme>

An invite will be made for either the Chair/Vice Chair to attend a future Business Forum meeting

Conwy Council Grant Funding

Current Schemes

Town Centre Grant

The fund would support our local (commercial or social) businesses by offering grants to support improvements to the external appearance of commercial properties, regeneration, and the overall visual impact of the town centre.

Proposed works must fall in to at least one of the following categories:

- Repairs and cosmetic improvements to building frontages in poor condition.
- Re-instatement of lost or damaged architectural or heritage features that contribute to the historic character and appearance of the area.

The fund is available to freehold owners of the property, or occupiers holding a lease who have secured their landlord's written consent to the proposed works.

The scheme offers funding of up to 70% on eligible capital expenditure for projects with awards offered from £3,000 up to £15,000.

[Town Centre Grant - Conwy County Borough Council](#)

Commercial Property Development Grant

Funded through the Welsh Government Transforming Towns Programme to offer capital investment grants to regenerate commercial properties located in the priority town centres of Colwyn Bay, Abergelle & Pensarn, and Llandudno.

The grant can be used to enhance building frontages, bring vacant commercial floor space back into beneficial business use, or repurpose properties where appropriate – for example offices, retail, food and drink uses will be considered.

The fund is available to the freehold owners of the property, or occupiers who hold a lease with 7 years or more remaining at date of application, and who have secured their landlord's written consent to the proposed works.

[Commercial Property Development Grant - Conwy County Borough Council](#)

Town Centre Loan

The main aims of the scheme are to reduce the number of long-term vacant, underutilised and/or redundant commercial sites and premises in town centres and support the economic recovery of town centres. The loan will be used to improve and repurpose properties for continued ownership, to sell, to rent or bring a vacant site back into use.

- Loans of up to £100k (higher amounts will be considered on a case-by-case basis)
- Interest free (an administration fee will be charged)
- Repayable over 3 - 5 years
- Cannot be used to repay existing borrowing
- Applicants will be subject to affordability checks

[Town Centre Loan - Conwy County Borough Council](#)

Local Growth Fund (LGF)

Currently hopeful that funding will be available through LGF which would enable us to deliver a grant scheme similar to previous Shared Prosperity Fund – Business Key Funds. Hope to have a decision by the end of June/early July with the aim that a scheme would go live by the end of July 2026.

Scheme will have a short window of opportunity with approved projects needing to complete by the end of January/early February 2027

Businesses are encouraged if they have not done so already to register for our business updates via [Register for business updates - Conwy Business Centre](#)

If you have a project you would like to discuss, please email business@conwy.gov.uk

Previous Minutes

- Session with Licensing – Looking to arrange an event in due course – Carried forward

Business Updates

The Magic Bar – CW

Reminder about the offering at The Magic Bar. A family friendly offering which throughout the Summer there will be shows Wednesday – Sunday.

[The Magic Bar](#)

ThreadaBead –DG/LJG

Business in May had been OK but tourist numbers down. They have a good number of international customers who are visiting the shop but general tourist footfall definitely down,

With Louise Emery leaving her role as Councillor they were now in discussions with Cllr Harry Saville regarding getting signage on Madoc Street

Bay Counselling - KA

Business had taken longer to pick up since Christmas.

Looking to enter market of Work Based Counselling

Business based on back Madoc Street – ASB issues down – issues with noise from pubs and littering seems to be more.

Conwy Council

Tourism – CS

Looking to create an Information Map linked to Purple Flag Accreditation which will include details of where things like ATMs/Toilets/Taxis

Footfall data figures comparison between daytime/evening to be incorporated

“Ask Angela” - Looking to put training on – will advise on

Whats on Guide Want to incorporate as much on this as possible so there is a comprehensive list of what is on in the County. If you want to add an event or multiple events, please use the following link [Submit Event - Visit Conwy](#)

CCBC – Hear to Listen – AB

First Hear to Listen roadshow held on 9th June in Colwyn Bay where there was the opportunity to talk to the Leader – Julie Fallon or the Chief Executive Rhun ap Iarhes of Conwy Council – to share suggestions, to let us know what you think we should focus on and to let us know what matters to you.

This was the first in a programme of roadshows. There will be one held in Llandudno and once we have details we will share dates.

Great Orme Mines – AW

Visitor numbers middle of the road. Hot week in May did see a dip in numbers as people prefer to be above ground in the nicer weather. They have added some local suppliers to the shop and have become Business Ambassadors through the Ambassador Programme

Llandudno Tidy Team - ME

Previously known as Friends of Mostyn Street they have rebranded themselves to the above as they tidy up around the whole town.

Anyone interested in joining they meet every Wednesday at 5.30pm and Sunday at 9am at Trinity Church. Anyone wishing to sponsor them please get in touch

[\(20+\) Llandudno Tidy Team - Tîm Tacluso Llandudno | Facebook](#)

No 9 Holiday Apartments – GL

Visitor numbers considerably down.

Hoping that bookings will be last minute and will pick up

The Empire Hotel – EW

Bookings still down. Very last minute

May was good in line with weather but poor weather forecasts impacting on bookings more than they have previously

Tom Owen & Son – KO

Next Bereavement Coffee Morning in Llandudno at [Providero Tea & Coffee House - Llandudno](#) on Thursday 18th June, from 10am to 12 noon

Dan Worseley

X Factory Outlet

Trade better the last two weeks but not to previous levels. Sells via shop and E-Bay. Looking to launch Pokemon Card – Live Auctions in next few weeks

Llandudno Rotary Club

Details of Community Chest Grant provided available to Community groups – Has been running for the past 2 years

See link below

[Community Chest - 2026 Round - £££ to be given away! - Rotary Club of Llandudno](#)

Closing date 31/07/2026

Defibrillators

Now on Phase 2 – Following survey of working defibrillators 18 were not working now have 65 working.

Awarded £6K from Gwynt Y Mor to buy replacement pads and batteries as and when needed

CPR & Defibrillator training round area has been well attended. Further details of future dates [Defibrillators - Rotary Club of Llandudno](#)

Have been given the green light for £60K to install defibrillators in residential areas

Inscribe Print – JC

Provided a reminder of the fast and efficient services they can provide

[Inscribe Print and Design](#)

Commented that he found the networking at the beginning as valuable as the information received at the Meeting

Mostyn Estates – HO

As with other businesses the year started slower than usual.

May was a better month and there has been an uplift in lettings with two shops due to be filled.

Tim Winstanley

Museum holding level with numbers

Maisies had a very good month last month and website sales also growing

Chocolate Factory slightly quieter last month but still up on previous years

Looking at a new offering having bought the old Kitchen Range Shop – this will be a Tea emporium – has bought a tea manufacturing business from South Wales which will relocate up here

ALG Security BG

New to Business Forum - Provide the security for the Extravaganza and Key Holder and Alarm Response for several of the Hotels in Llandudno

St George Hotel – MB

Good occupancy since March. Have been working on a lot of different partnerships and also undertaking significant Facebook marketing

Isiah Bar/Restaurant now open. Includes live music entertainment see below

[The Isaiah at St George's | St George's Hotel](#)

Meeting Closed 9.30a.m

Next Meeting

23rd July 2026

Venue TBC