**Llandudno Business Forum Meeting**

**26th July 2022 – Penderyn Llandudno**

Attendees

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| --- | --- | --- | --- |
| Jon | Merrick | [jon@mostynestates.co.uk](mailto:jon@mostynestates.co.uk) | Mostyn Estates Ltd |
| Amanda | Ballance | [amanda.ballance@conwy.gov.uk](mailto:amanda.ballance@conwy.gov.uk) | CCBC |
| Dafydd | Pesic-Smith | dafydd@penderyn.wales | Penderyn Distillery |
| Claire | McElroy | [claire.McElroy@ulsterstores.com>](mailto:claire.McElroy@ulsterstores.com) | Clares Department Store |
| Tansy | Rogerson | [tansy@armadilloevents.co.uk](mailto:tansy@armadilloevents.co.uk) | Armadillo events |
| Andrea | Knox | andrea.knox@knoxcommercial.co.uk | Knox Commercial & Insolvency Solicitors |
| Steve | Doherty | [Steve@giddygoatproductions.co.uk](mailto:Steve@giddygoatproductions.co.uk) | GIDDY GOAT PRODUCTIONS LTD |
| Heather | Thomas | [heather.thomas@conwy.gov.uk](mailto:heather.thomas@conwy.gov.uk) | CCBC |
| Karen | Aerts | baycounselling@gmail.com | Bay Counselling Services |
| Cat | Rogers | Cat.09@live.co.uk | Wonderland Cards and Gifts |
| Kevin | Rogers |  | Wonderland Cards and Gifts |
| Sally | Paveley | sally@themotorsportlounge.co.uk | The Motorsports Lounge |
| Darren | Langshaw | keelansdad@hotmail.co.uk | Bubble Hut |
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Jon Merrick opened meeting and welcomed all.

(All attendees consented to sharing of email contact details.)

Apart from new members and one member who had attended previously, everyone had received previous meeting summary and papers for this meeting.

**Terms of Reference (TOR)**

These had been sent out with the meeting request, no comments had been received, Jon Merrick suggested an annual review of the Terms of Reference and position of Chair. This was unanimously accepted by the Forum along with the rest of the TOR. This document will be placed and available on the Forum Portal

**Business Forum Portal**

Following the previous meeting, it was suggested that the group needed a space to share and host documents, data etc. Following discussions Paul Levy (Livetech) has offered to host a page on his Llandudno website. We have sent over to Paul a number of documents and Llandudno based data which you will be able to access. We will share with you the links and login

**Llandudno Regeneration Plans and group**

Jon shared the latest information on this, this group now has a presence on the Regeneration Board, Jon as Chair of this group has been invited onto the group. This means we will be able to influence and feed into the meetings. Jon will share minutes and agendas so that you all are aware of what is happening

**Llandudno Digital plan/Smart Towns**

Jon shared the latest on this piece of work, and will share the draft when it comes out in the next couple of weeks. As a group we will then be able to comment on the plans

Key issues discussed:-

* Seagulls: - Many businesses were concerned that this year there seems to be more incidents of gulls pillaging food from people and it is giving the town a bad name. Jon and Amanda will take up the issue with the council and Town Council and feedback
* There was a request to see if more business parking permits could be made available for outside of holiday periods. Jon and Amanda will follow up
* Taxis: - it was felt there was a lack of taxis, hotels were struggling to get taxis for guests. Amanda to follow up
* Phones/connectivity: - It was noted that mobile connectivity is extremely poor, it always is in the summer, but it seems worse. Jon/Amanda to follow up and will report back
* Plan ahead/events calendar: - Generally everyone highlighted the lack of information about events, and how useful this would be if they could be communicated. Jon to follow up
* Pavements:- There was a general observation about the poor state of pavements in the town, Amanda will raise in Council meetings
* Business to Business information:-there was a request to have data on Llandudno/Conwy businesses so as to stimulate local trade. Amanda updated the group on her business directory project, she will update the group each meeting
* Facebook site:- there was a request for the group to have a facebook page to communicate on, Amanda to explore and feedback
* It was agreed that meeting dates would be in advance for coming months along with agenda to focus on key challenges / concerns / topic of interest to the group.

Jon thanked Dafydd for hosting the meeting and providing drinks and pastries Dafydd then gave a tour of the Penderyn site to members